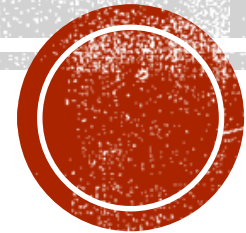


**SUPER USER DATA  
FEBRUARY 1, 2022 –  
SEPTEMBER 1, 2022**

October 13, 2022



## Definitions

Number of EMS  
Contacts in 12  
months

Patients that  
meet that  
criteria after 7  
months

**Super Users**

$\geq 15$

2

**High Users**

5 – 14

37

**Moderate  
Users**

2 – 5

184

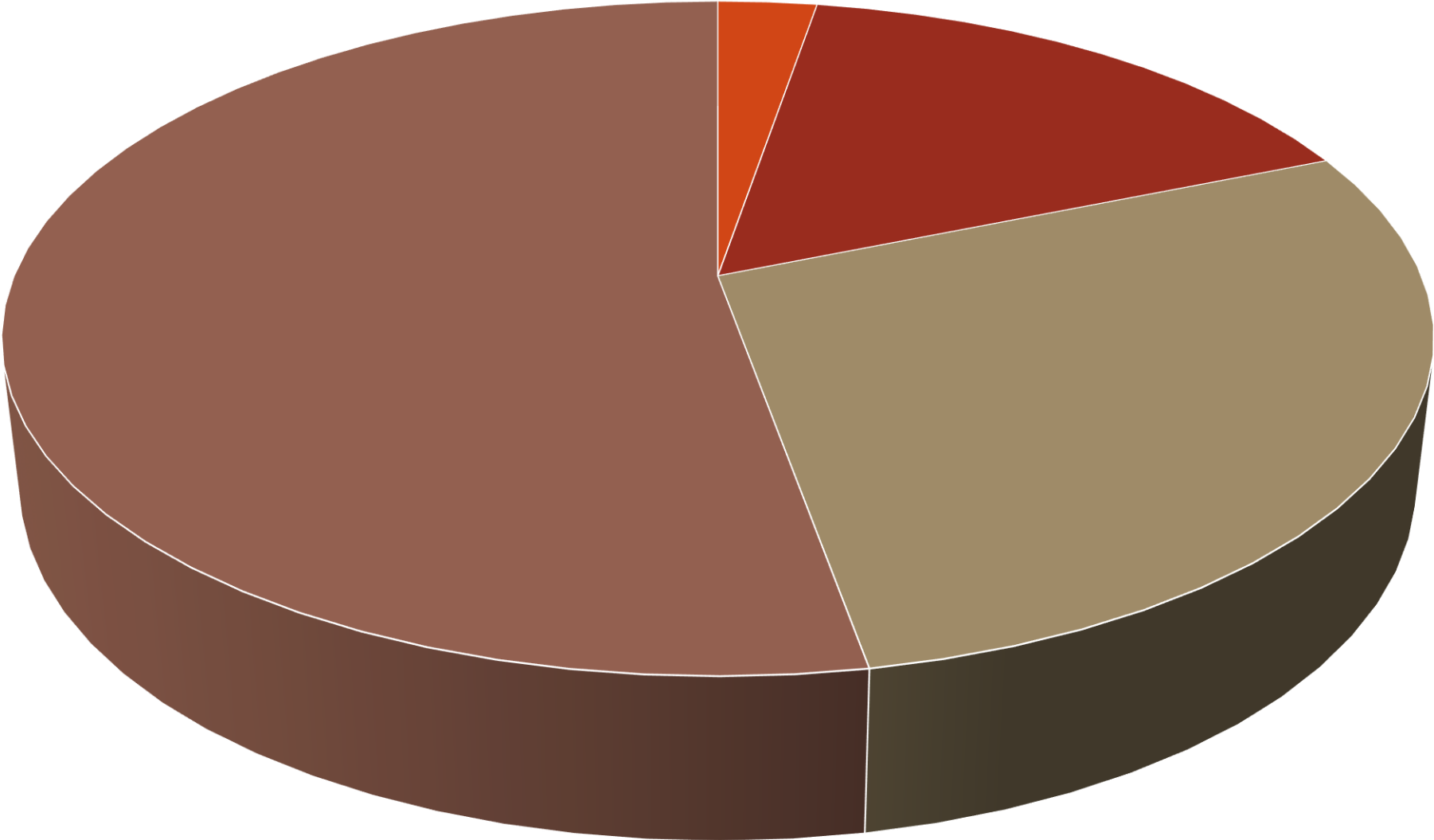
**Low Users**

1

825



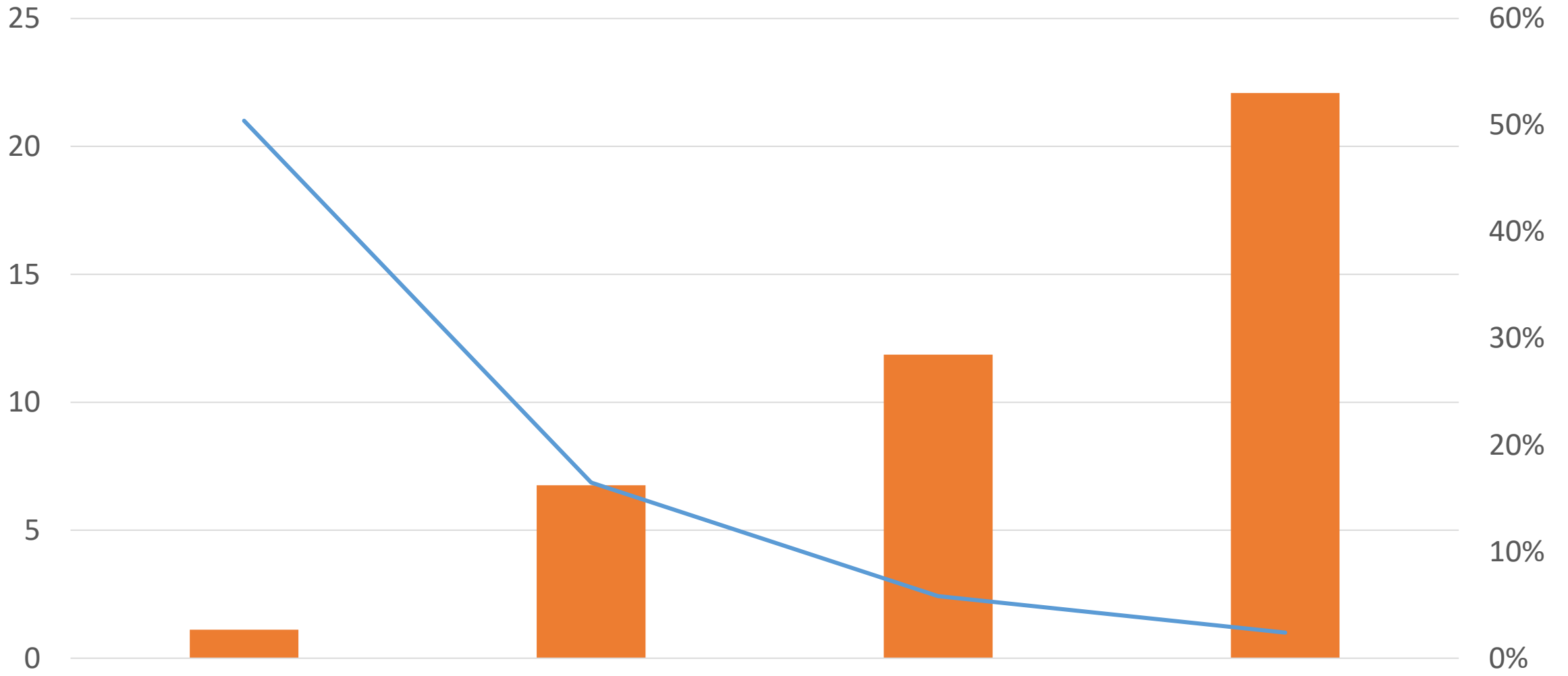
# Patient Composition



■ Super Users   ■ High Users   ■ Moderate Users   ■ Low Users



# Individual Use vs Total System Demand

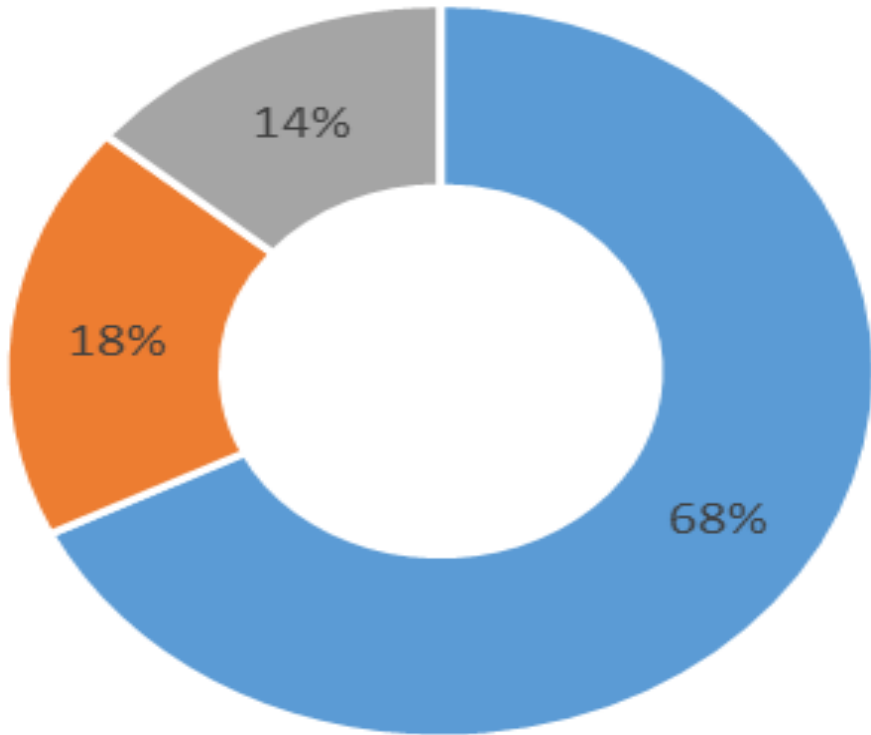


■ Percentage of Total Call Volume

— Average Call per Category



# Breakdown of Super and High User Payers



■ Medicaid (CCO) ■ Private Insurance ■ Medicare



# Super and High User Utilization Per Patient

